

Electricity Facts Label (EFL)

Constellation NewEnergy, Inc. (Constellation) AEP Texas North Service Area 12 MONTH RESIDENTIAL FIXED RATE 9/11/2019

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|---|---|--|------------|---|
| Electricity Price | Average Monthly Use | 500kWh | 1,000kWh | 2,000kWh |
| | Average price per kWh | 14.0¢ | 13.0¢ | 12.5¢ |
| <p>This estimated average Price per kWh disclosure is an example and is calculated using: (i) a Fixed Energy Charge of 7.9¢ per kWh, (ii) the applicable Transmission and Distribution Service Provider ("TDU") tariff as established by the Public Utility Commission of Texas ("PUCT"), (iii) a monthly Base Charge per ESI-ID of \$0.00 (NOTE: A Minimum Usage Fee of \$0 will apply if usage is less than or equal to 999 kWh in a billing period), and (iv) all recurring charges. This average Price disclosure does not include applicable federal, state, and local taxes or any fees (including gross receipt tax reimbursement) or other non-recurring amounts charged by Constellation or a governmental entity. Your actual Price for electricity may vary according to your exact monthly usage and TDU pass-through charges.</p> <p>Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by their city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized charges.</p> | | | | |
| Other Key Terms and Questions | See Terms of Service statement for a full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | | FIXED RATE | |
| | | Contract Term | | 12 MONTHS |
| | | Do I have a termination fee or any fees associated with terminating service? | | YES. \$50 |
| | | Can my price change during contract period? | | Yes, but only for the very limited reasons described below. |
| | | If my price can change, how will it change, and by how much? | | The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDU charges, fees imposed by Electricity Reliability Council of Texas ("ERCOT") or the Texas Reliability Entity ("TRE"), or costs imposed by changes in federal, state or local laws that impose new or modified fees or costs on Constellation that are beyond Constellation's control." |
| | | What other fees may I be charged? | | See Additional Charges & Fees section of the Terms of Service Agreement for a full listing of non-recurring charges. |
| | | Is this a pre-pay or pay in advance product? | | NO |
| | | Does the REP purchase excess distributed renewable generation? | | NO |
| | | Renewable Content | | 15.2% |
| | | The statewide average for renewable content is | | 19.1% |

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| INTERNET ADDRESS: | www.constellation.com |
| EMAIL ADDRESS: | CustomerCareTX@constellation.com |
| MAILING ADDRESS: | P.O. Box 4911 Houston, TX 77210-4911 |
| TELEPHONE NUMBER: | Toll-Free 1-866-917-8271 |
| FAX NUMBER: | Toll-Free 1-866-477-8576 |
| HOURS OF OPERATION: | Monday-Friday 7:00 am – 8:00 pm CST Saturday 8:00 am – 5:00 pm CST |
| PUCT License #: | 10014 |
| Contract Version #: | 01QQZ |

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