

Electricity Facts Label (EFL)

**Constellation NewEnergy, Inc. (Constellation)
Lubbock Power & Light Service Area
15 MONTH RESIDENTIAL FIXED RATE
WITH USAGE BILL CREDIT
+ AC PROTECTION FOR 2 UNITS and HVAC Monitoring,
HEATING SYSTEM COVERAGE 2,
WATER HEATER COVERAGE 1,
9/6/2024**

Electricity Price	Average Monthly Use	500kWh	1,000kWh	2,000kWh
	Average price per kWh	19.9¢	16.4¢	17.4¢
	This estimated average Price per kWh disclosure is an example and is calculated using:			
	Energy Charge	13.40	¢ per kWh	
	(which includes the service coverage of two air conditioning units, two heating systems,two water heaters)			
	Minimum Usage Fee	0.00000	\$ per bill month	
	TDU Delivery Charge*	6.442	¢ per kWh	
	TDU Delivery Charge*	0	\$ per bill month	
	Residential Usage Credit	35.00	\$ per bill month if usage >= 1000kWh	
	Additional Residential Usage Credit	15.00	\$ per bill month if usage >= 2000kWh	
This average Price disclosure does not include applicable federal, state, and local taxes or any fees (including gross receipt tax reimbursement) or other nonrecurring amounts charged by Constellation or a governmental entity. Your actual Price for electricity may vary according to your exact monthly usage and TDU pass-through charges. Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by their city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized charges.				
Other Key Terms and Questions	See Terms of Service statement for a full listing of fees, deposit policy, and other terms.			

**Disclosure
Chart**

Type of Product	FIXED RATE
Contract Term	15 MONTHS
Do I have a termination fee or any fees associated with terminating service?	YES. \$ 150.00
Can my price change during contract period?	Yes, but only for the very limited reasons described below.
If my price can change, how will it change, and by how much?	The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDU charges, fees imposed by Electric Reliability Council of Texas (“ERCOT”) or the Texas Reliability Entity (“TRE”), or costs imposed by changes in federal, state or local laws that impose new or modified fees or costs on Constellation that are beyond Constellation’s control.
What other fees may I be charged?	See Additional Charges & Fees section of the Terms of Service Agreement for a full listing of non-recurring charges.
Is this a pre-pay or pay in advance product?	NO
Does the REP purchase excess distributed renewable generation?	NO
Renewable Content	30.4%
The statewide average for renewable content is	33.3%

INTERNET ADDRESS:	www.constellation.com
EMAIL ADDRESS:	CustomerCareTX@constellation.com
MAILING ADDRESS:	P.O. Box 4911 Houston, TX 77210-4911
TELEPHONE NUMBER:	Toll-Free 1-888-900-7052
FAX NUMBER:	Toll-Free 1-866-477-8576
HOURS OF OPERATION:	Monday-Friday 7:00 am – 8:00 pm CST Saturday 8:00 am – 5:00 pm CST
PUCT License #:	10014
Contract Version #:	262223

DH EFL - 262223 – LPL15 MONTH RESIDENTIAL FIXED RATE 9/6/2024