



Village of Indian Hill, Ohio Natural Gas Aggregation Program



October 30, 2014

Customer Name
Mailing Address1
Mailing Address 2
City State Zipcode

Account No.: XXXXXXXXX



Three things you should know

- ✓ If you do nothing, you will be automatically enrolled in the Village of Indian Hill program.
- ✓ Duke Energy - Ohio will continue to send monthly bills, respond to outages, and deliver your natural gas.
- ✓ No one from Integrays will come to your door to ask you to switch to a new supplier. Anyone who does is not with the Village of Indian Hill program.

Dear Resident or Small Business:

In November 2008, Village of Indian Hill voters authorized the creation of a natural gas aggregation program. Your community selected Integrays Energy Services – Natural Gas, LLC (“Integrays Energy Services”) as the program supplier. As an eligible resident or small business, you will be automatically enrolled in the program unless you opt-out by November 20, 2014.

Your service is estimated to begin with your December 2014 billing. This is an estimate only and will depend upon your meter read cycle and when your local utility accepts your enrollment.

How You Benefit

You have the following rate option which can be canceled at any time:

Locked-In Price with Flex Down OpportunitySM Rate. This option includes a price cap; your price will never exceed the price cap during the established capped period. If market prices decrease during a capped period, your monthly price could also decrease. Initially under this option, you will pay a monthly variable rate. Integrays and your community will monitor the natural gas market and, if market rates decrease, a price cap will be established. At that time you will be notified as to the price and duration of the capped period. If you choose this option, you do not need to take any action.

Please see the enclosed Terms and Conditions for full details regarding the rate option and other terms of the program.

To participate in the program, DO NOT return the card below

continued on back...

If you do **not** wish to participate, fold and tear at perforation and return this portion in the enclosed envelope.

NOTIFICATION OF INTENT TO OPT-OUT

I do not wish to be part of the Village of Indian Hill Natural Gas Aggregation program. By returning this card, I am officially opting-out of this program.



This notification is in regard to service at this address:

_____ Service Address
 Name _____ Customer Name
 Address _____ Mailing Address
 City/State/Zip _____ City State Zipcode

Barcode Window

**When inserting
card into
envelope,
make sure that
barcode shows
through window.**

Billing / Service Delivery Unchanged

Other than the price and supplier, nothing regarding your natural gas service will change. You will continue to receive one monthly bill from Duke Energy - Ohio. Duke will continue to deliver your natural gas and be responsible for maintaining the system that delivers natural gas to your home.

Tax Exempt Customers

Tax exempt customers should send their most recent tax exempt certificate on or before November 20, 2014 to: Integrys Energy Services – Natural Gas, LLC, 1716 Lawrence Drive, De Pere, WI 54115 or fax to (920) 272-4244. Be sure to note “Village of Indian Hill Aggregation Program” on the certificate. Integrys will not charge sales tax beginning with the date the certificate is received.

Enrollment Information

After your enrollment is finalized, Duke Energy - Ohio will send you a letter confirming your enrollment. As required by law, this letter will inform you of your ability to rescind your enrollment without penalty.

How to Opt-Out

If you do not wish to participate, you must opt-out no later than November 20, 2014 by any one of the following methods:

- Detach and return the opt out card in the envelope provided (postmarked by the above date),
- Call Integrys toll-free at (877) 226-9456,
- Or submit the opt-out form at www.integrysenergy.com/indianhill.

Additionally, you will receive written notice of your ability to opt-out of the Natural Gas Aggregation Program at least every two (2) years, although you can opt-out of the program at any time.

If you have questions, please refer to the Frequently Asked Questions on our website at www.integrysenergy.com/indianhill or contact Integrys toll-free at (877) 226-9456. Customer service representatives are available 24 hours a day, 7 days a week.

Sincerely,

Integrys Energy Services - Natural Gas, LLC

(See Section 1 of Program Terms and Conditions for a further explanation of eligibility).
