



Natural Gas Aggregation Program

November 13, 2015

ENROLLMENT NOTICE

Account No.: <XXXXXXXXXXXX>

<Customer Name>
<Mailing Address 1>
<Mailing Address 2>
<City> <State> <Zip>

Important things to remember

- Call (877) 780-1153 if you have any questions. Representatives are available 24 hours a day, 7 days a week.
If you do nothing, you will automatically be enrolled in the aggregation program.
Duke Energy - Ohio will continue to send monthly bills, respond to outages, and deliver your natural gas.
No one from the Symmes Township will come to your door to ask you to switch to a new supplier. Anyone who does is not with the aggregation program.

Dear Resident or Small Business:

In November 2009, Symmes Township voters authorized the creation of a natural gas aggregation program. Your community selected Constellation Energy Services – Natural Gas, LLC as the program supplier. As an eligible resident or small business, you will be automatically enrolled in the program unless you opt-out by December 4, 2015.

Your service is estimated to begin with your January 2016 meter read. This is an estimate only and will depend upon your meter read cycle and when your local utility accepts your enrollment.

How You Benefit

You have the following rate options which can be canceled at any time:

Option 1: Locked-In Price with Flex Down OpportunitySM Rate. This option includes a price cap; your price will never exceed the price cap during the established capped period. If market prices decrease during a capped period, your monthly price could also decrease. Initially under this option, you will pay a monthly variable rate. Constellation and your community will monitor the natural gas market and, if market rates decrease, a price cap will be established. At that time you will be notified as to the price and duration of the capped period. If you choose this option, you do not need to take any action.

Option 2: You can choose a monthly variable rate. To participate in this option, you must call us at (877) 780-1153.

For either option, please see the enclosed Terms and Conditions for full details regarding the rate option and other terms of the program.

To participate in the program, DO NOT return the card below

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If you do not wish to participate, fold and tear at perforation and return this portion in the enclosed envelope

QR code and address fields: <First Name> <Last Name>, <Address Line 1>, <Address Line 2>, <City> <State> <Zip>



I do not want to participate in the Symmes Township Natural Gas Governmental Aggregation Program.

Phone Number fields with checkboxes for Cell, Work, Home

Opt-Out Code field with <Code> placeholder

Service Address fields: <Service Address Line 1>, <Service Address Line 2>, <Service City>, <Service ST> <Zip>

Utility Account Number, Signature, Date fields

Billing / Service Delivery Unchanged

Other than the price and supplier, nothing regarding your natural gas service will change. You will continue to receive one monthly bill from Duke Energy - Ohio. Duke will continue to deliver your natural gas and be responsible for maintaining the system that delivers natural gas to your home.

Tax Exempt Customers

Tax exempt customers should send their most recent tax exempt certificate on or before December 4, 2015 to: Constellation Energy Services – Natural Gas, LLC, 1716 Lawrence Drive, De Pere, WI 54115 or fax to (920) 272-4244. Be sure to note “Symmes Township Aggregation Program” and your utility account number on the certificate. Constellation will not charge sales tax beginning with the date the certificate is received.

Enrollment Information

After your enrollment is finalized, Duke Energy - Ohio will send you a letter confirming your enrollment. As required by law, this letter will inform you of your ability to rescind your enrollment without penalty.

How to Opt-Out

If you do not wish to participate, you must opt-out no later than December 4, 2015 by any one of the following methods:

- Detach and return the opt out card in the envelope provided (postmarked by the above date),
- Call Constellation toll-free at (877) 780-1153,
- Or opt out online at www.constellation.com/oh-symmes.

Additionally, you will receive written notice of your ability to opt-out of the Natural Gas Aggregation Program at least every two (2) years, although you can opt-out of the program at any time.

If you have questions, please refer to the Frequently Asked Questions on our website at www.constellation.com/oh-symmes or contact Constellation toll-free at (877) 780-1153. Customer service representatives are available 24 hours a day, 7 days a week.

Sincerely,

Constellation Energy Services - Natural Gas, LLC

Enclosure: Program Terms and Conditions (See Section 1 for a further explanation of eligibility).