Dear <Customer Name>,

We are updating our billing system, and there will be changes to our Budget Billing program. Details are provided below.

**What is Budget Billing?** Less variability in your monthly bill amount.

Budget Billing helps minimize the peaks and valleys of your energy charges caused by seasonal fluctuations in usage. It is calculated based on your average usage over a certain period of time, and allows for a more stable payment amount spread over the course of your contract to help reduce bill surprises.

**What’s changing?**

For customers currently on our Budget Billing program the current Budget Bill amount and any deferred balance will be converted to our new billing system. Your account is scheduled to be reconciled annually in <<reconciliation month>> and any balance owed will be billed to you, and any credit owed to you will appear as a credit on your bill.

If you have any questions, please contact Customer Care at customercarega@constellation.com, or call us toll-free at 1-877-677-4355 Monday through Friday 8 a.m. to 6 p.m. ET, except holidays.

Sincerely,

Rodger Krakau
Constellation Customer Care
For the past three years, Constellation has been a corporate sponsor of Hands On Atlanta—providing $150,000 in support over that time. Hands On Atlanta helps individuals, families, corporate and community groups serve Greater Atlanta through more than 400 nonprofit organizations and schools.

In addition to providing staff to help with community projects, Constellation also supports Hands On Atlanta’s Parent U, which strengthens families by helping parents gain the skills and confidence they need to improve decision making, prepare for job interviews and help their children with reading and homework.

By being a Constellation customer, you’re helping us help Hands On Atlanta—and your neighbors across Greater Atlanta!