



An Exelon Company

P.O. Box 4911
Houston, TX 77210-4911

0001V1 *****AUTO**5-DIGIT 60514 T1 P1 *** **



<First Name> <Last Name>
<Address Line 1>
<Address Line 2>
<City> <State> <Zip>

We're about to debut enhancements to our billing system that will affect the Budget Billing program

Re: Customer Number: XXXXX-XXXXX-1

Dear <Customer Name>,

We are updating our billing system, and there will be changes to our Budget Billing program. Details are provided below.

What is Budget Billing? Less variability in your monthly bill amount.

Budget Billing helps minimize the peaks and valleys of your energy charges caused by seasonal fluctuations in usage. It is calculated based on your average usage over a certain period of time, and allows for a more stable payment amount spread over the course of your contract to help reduce bill surprises.

What's changing?

For customers currently on our Budget Billing program the current Budget Bill amount and any deferred balance will be converted to our new billing system. Your account is scheduled to be reconciled annually in <<reconciliation month>> and any balance owed will be billed to you, and any credit owed to you will appear as a credit on your bill.

If you have any questions, please contact Customer Care at customer-care@constellation.com, or call us toll-free at 1-877-677-4355 Monday through Friday 8 a.m. to 6 p.m. ET, except holidays.

Sincerely,

Rodger Krakau
Constellation Customer Care



For the past three years, Constellation has been a corporate sponsor of Hands On Atlanta—**providing \$150,000 in support over that time.** Hands On Atlanta helps individuals, families, corporate and community groups serve Greater Atlanta through more than 400 nonprofit organizations and schools.

In addition to providing staff to help with community projects, Constellation also supports Hands On Atlanta's Parent U, which strengthens families by helping parents gain the skills and confidence they need to improve decision making, prepare for job interviews and help their children with reading and homework.

By being a Constellation customer, you're helping us help Hands On Atlanta—and your neighbors across Greater Atlanta!

© 2018 Constellation Energy Resources, LLC. These materials are provided by Constellation NewEnergy, Inc., Constellation NewEnergy-Gas Division, LLC, Constellation Energy Power Choice, LLC, Constellation Energy Gas Choice, LLC or BGE Home Products & Services, LLC (d/b/a BGE HOME in Maryland and d/b/a Constellation Home in Pennsylvania and Texas), each a subsidiary of Exelon Corporation. Exelon Corporation also owns Atlantic City Electric (ACE), Baltimore Gas and Electric Company (BGE), ComEd, Delmarva Power, PECO and Pepco utilities. BGE Home Products & Services, LLC is not the same company as BGE, the regulated utility. The prices of Constellation are not regulated by any state Public Utility Commission. You do not have to buy Constellation electricity, natural gas or any other products to receive the same quality regulated service from your local utility. Brand names and product names are trademarks or service marks of their respective holders. All rights reserved. Errors and omissions excepted.

Electricity or Gas Supplier License/Order #s: CA CTA0006, CTA0032; CT 06-07-11, 07-03-08; DE 00-162; DC GA2012-12, GA06-2, EA01-5; GA GM-33; IL 02- 0489, 03-0320, 16-0205, 17-0330; IA G-0010; ME 2000-989; MD IR-3645, IR-655, IR-311, IR-500, IR-3644, IR-228; MA GS-053, GS-030, CS-015, CS-045; MI U-14066, U-14867, U-13660; NE NG-0043; NH DM 17-024; NJ GSL-0074, GSL-0101, ESL-0016, ESL-0066; OH 02-021G, 09-153G, 00-003E; PA A-2016-2542899, A-125095, A-110036, A-2016-2547424; RI 2379(Z1), D-96-6(E); TX 10014; VA G-26, G-34, G-36, G-51