Understanding your Constellation Natural Gas Bill

Designed to give our Georgia customers all the important billing information they need in an easy-to-read-format.

CONSUMPTION HISTORY

Your bill amount will be automatically withdrawn from your bank account on the published “Payment Due” date.

Payment Plan Installment

HOW WE CALCULATED YOUR BILL

The largest AGL fees are a Customer Charge and the Dedicated Design Day Capacity charge (DDDC). The Franchise Recovery Fee, Social Responsibility Charge, Customer Education Charge, Environmental Response Recovery Cost Fee, Pipeline Replacement Program Fee Charge, Peaking Charges, and a Meter Read Fee may also appear on your bill. All AGL fees have been set by Atlanta Gas Light and are approved by the Georgia Public Service Commission. Constellation has no control over these fees.

• Atlanta Gas Light Charge: Represents several fees and assessments. The largest AGL fees are a Customer Charge and the Dedicated Design Day Capacity charge (DDDC). The Franchise Recovery Fee, Social Responsibility Charge, Customer Education Charge, Environmental Response Recovery Cost Fee, Pipeline Replacement Program Fee Charge, Peaking Charges, and a Meter Read Fee may also appear on your bill. All AGL fees have been set by Atlanta Gas Light and are approved by the Georgia Public Service Commission. Constellation has no control over these fees.

• Tax: Federal, state, local, or municipal taxes.

• Constellation Supplier Charge: A monthly fee for services provided other than the natural gas commodity.

• Natural Gas Charge: The cost of natural gas, calculated by multiplying the gas consumed (measured in therms) by the cost per therm.

Your bill amount will be automatically withdrawn from your bank account on the published “Payment Due” date.

Make check payable to: Constellation NewEnergy - Gas Division, LLC PO BOX 4510 CAROL STREAM IL 60197-5472

Statement Date: 02/13/2018
Customer Number: 00000000-1
Total Amount Due by 02/13/2018 $281.78

You can also pay your bill online - go to My Constellation at https://www.constellation.com to get started. It’s fast, simple and secure.

See next page for an explanation of the information on Page 2 of your bill.
MyConstellation

Other Ways to Pay Your Bill

Other Ways to Pay

To contact us or for questions about your bill:

Call 877-677-4355 | Email customercarega@constellation.com

Visit my.constellation.com to pay your bill online

Statement Number: 00000000000
Customer Number: 0000000-1

Total Amount Due by 02/13/2018 $281.78

METER READ INFORMATION

Current meter reading provided by your utility.

DETAILED BILLING INFORMATION FOR CURRENT ACTIVITY

Expanded information with color coding that ties back to the pie chart on the first page to give a clear picture of your detailed charges.

YOUR ENERGY SUPPLY CHARGE

This is what you pay per therm for your natural gas usage and is what you can use when comparing rates to other suppliers.

OTHER WAYS TO PAY

Three alternative ways to pay your bill.

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