New enhancements to our billing system that will affect the e-bill program | View Online

As part of our broader payment and self-service changes we are making to help better service our valued customers like you, we will no longer be able to send electronic invoices directly to your banks electronic billing system.

What's changing?
Currently you are receiving your Constellation monthly natural gas invoice directly to your banks electronic billing system. Unfortunately, we will no longer be able to support this functionality. Instead, to now view your invoices you will login to My Constellation to view your bill. We will send them an email notification each month when your bill is ready to be viewed. Instructions on how to login to My Constellation can be found at constellation.com/agl-bill-pay.

Do I need to do anything?
There is no action needed on your part.

If you have any questions, please contact Customer Care at customercarega@constellation.com, or call us toll-free at 1-877-677-4355 Monday through Friday 8 a.m. to 6 p.m. ET, except holidays.

For the past three years, Constellation has been a corporate sponsor of Hands On Atlanta — providing $150,000 in support over that time. Hands On Atlanta helps individuals, families, corporate and community groups serve Greater Atlanta through more than 400 nonprofit organizations and schools.

In addition to providing staff to help with community projects, Constellation also supports Hands On Atlanta’s Parent U, which strengthens families by helping parents gain the skills and confidence they need to improve decision making, prepare for job interviews and help their children with reading and homework.

By being a Constellation customer, you’re helping us help Hands On Atlanta—and your neighbors across Greater Atlanta!

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