**Searching for a Customer Number**

Below is a list of the field required to search for your account information. Please make sure that there are no extra spaces in the form fields before clicking “Search”.

**Step 1:** Enter the street number where you receive service

EX: If your address is 123 N. Apple Creek Way, you would enter 123 into this field

**Step 2:** Enter the street name where you receive service. Please use the first word only, excluding any directional information.

EX: If your address is 123 N. Apple Creek Way, you would enter Apple into this field

**Step 3:** Enter the unit/apartment number where you receive service if applicable

EX: If your address is 123 N. Apple Creek Way Unit D, you would enter D into this field

**Step 4:** Enter the 5-digit zip code where you receive service.

**Step 5:** Select a search option. You can search using the 10-digit phone number or email address associated with your service account.

**Step 6a:** Enter the 10-digit phone number where you receive service.

**Step 6b:** Enter the email address where you receive service.