



Protection Plans

Our Bundled Plans provide budget protection against unexpected repair bills

System breakdowns are often unexpected and costly. Our Protection Plans are simple — when something breaks, Constellation comes out to fix it and you pay nothing for covered parts and labor. That’s right, you pay nothing. No copays. No deductibles.

Affordable, Bundled Coverage

By choosing a fixed-rate electricity plan with a bundled protection plan, you can combine both your electricity rate and protection of your home equipment into one fixed price. Our bundled plans protect your family budget with a locked-in electricity price and breakdown protection from unexpected repair costs.

When it comes to power and protection, you’ve got choices

All of our bundled plan options offer you a great fixed electric supply rate, protection for your air conditioning system(s) and A/C system monitoring, so we can help find system issues before they happen. Plus, you can expand coverage to include additional home equipment. We also have other service plans available in order to meet your needs.

Depending on the plan you choose, you’ll enjoy:

Fixed Electricity Price: Locked-in, fixed rate for your electricity with no hidden fees.

All Protection Plans: Pay \$0 for covered parts and labor*, \$0 deductibles, and local licensed professionals.

A/C System Monitoring: Using Smart Meter Texas™ data, we’ll alert you of potential A/C issues before they happen, help you diagnose the problem, and we’ll even come out to fix it at no charge.†

Annual HVAC System Tune-Up: A comprehensive tune-up helps ensure everything is running smoothly.‡

In-Home Electric Coverage: Covers switches, receptacles, light fixture repairs and more.

| | A/C Protect | A/C Protect Plus | A/C Protect Premier |
|---------------------------|-------------|------------------|---------------------|
| Fixed Price Electricity | ✓ | ✓ | ✓ |
| A/C Protection | ✓ | ✓ | ✓ |
| A/C System Monitoring | ✓ | ✓ | ✓ |
| Furnace Protection | | ✓ | ✓ |
| Water Heater Coverage | | ✓ | ✓ |
| Annual HVAC Tune-Up | | | ✓ |
| In-Home Electric Coverage | | | ✓ |

\$0
FOR ALL COVERED
PARTS AND LABOR*

\$0
DEDUCTIBLE
— OR COPAY —

ANNUAL
SYSTEM EFFICIENCY
TUNE-UP‡

UNLIMITED
SERVICE CALLS

24/7
EMERGENCY
SERVICE

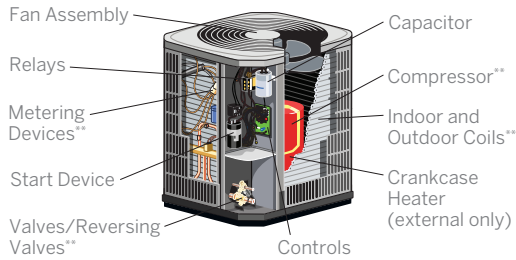
A/C SYSTEM
MONITORING†

100%
SATISFACTION
GUARANTEE

PRIORITY
SERVICE
SCHEDULING

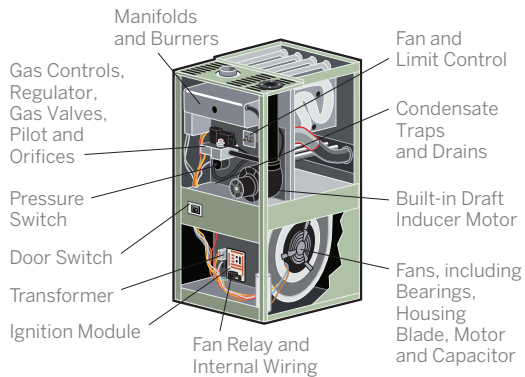
Replacement parts covered by our service plans

Central Air Conditioning/Heat Pump



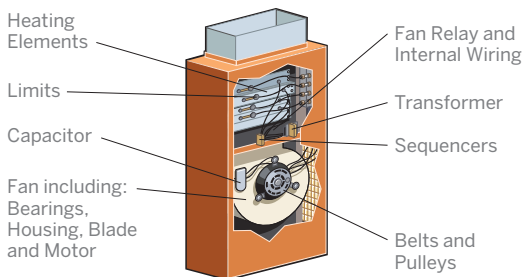
- Thermostat and exposed wiring*
- Accumulator, filter/driers and connecting refrigerant lines**
- Fan control
- Transformer
- Defrost controls and timers
- Thermal fuses

Forced Warm Air Gas Heat System



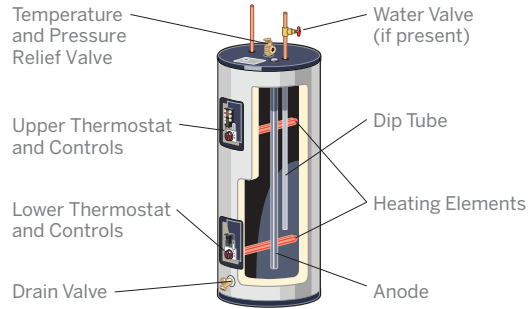
- Thermostat and exposed wiring*
- Electronic ignition and circuit boards
- Condensate pump
- Draft hood
- Belts and pulleys

Forced Warm Air Electric Heat System



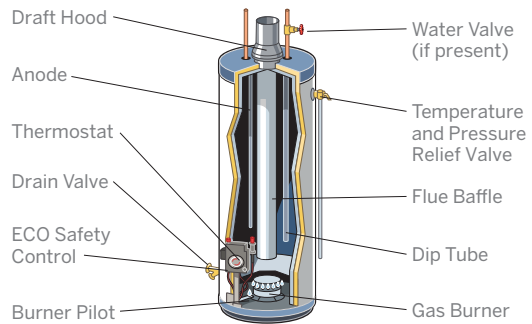
- Thermostat and exposed wiring*
- Condensate pump

Electric Water Heater



- 125 lb. valve

Gas Water Heater



- 125 lb. valve
- Gas valve regulator

In-Home Electric Coverage

- Switches
- Receptacles
- GFI receptacles
- Outdoor motion-sensor lights
- Photocell on outdoor lights (no underground wiring)
- Light fixture repairs
- Bathroom built-in exhaust fans
- Panels and subpanels
- Breakers and fuses
- Exposed junction boxes
- Exposed interior wiring

Water heater tank failure is not covered. Covers up to 80-gallon water heater.

Tankless, heat pump source and oil-fired water heaters are not covered.

* Coverage excludes digital thermostat unless installed by Constellation.

** Covered only under manufacturer's warranty.

844-823-HOME (4663) • constellationhome.com



Constellation.

*Terms and conditions apply. Parts and labor covered up to \$2,000 per contract year.

† Your Smart Meter Texas™ usage data and address will be shared with a third party to perform the A/C system monitoring.

‡ Available with select plans.

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