



Monthly Invoice

Statement Date: 10/24/2022
Customer Number: 4588888-1

JANET SAMPLE
1234 MAIN STREET
ANYWHERE, ST 00000-0000

Total Amount Due by 11/14/2022 \$310.13

Rate Plan: Monthly Variable
Account ID: 1234567
Utility Number: 1122001122
Billing Cycle: October, 2022
DDDC (Dth): 2.407
Statement Number: 63721256901

Previous Balance: \$145.44
Payments Since Last Invoice: \$0.00
Unpaid Balance: \$145.44
Late/Finance Charges: \$10.00
Credit/Adjustments: \$0.00
Total New Charges: \$154.69

HOW WE CALCULATED YOUR BILL

See reverse side for detailed description of charges ↪

Atlanta Gas Light Charge

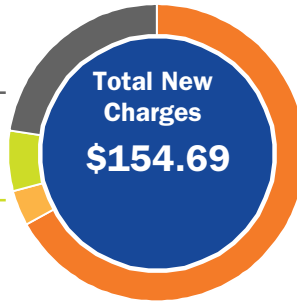
\$34.98

Tax Natural Gas / Supplier Charges

\$10.12

Constellation Supplier Charge

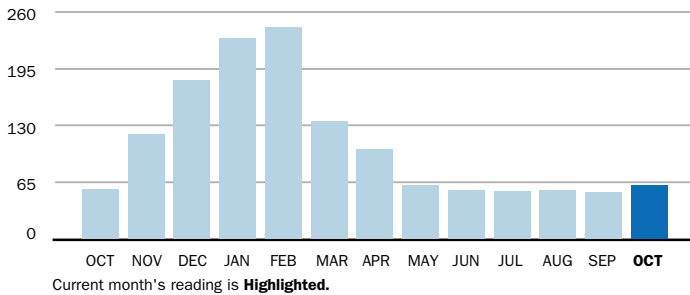
\$5.95



Natural Gas Charge

\$103.64

CONSUMPTION HISTORY



MONTHLY USAGE

Current Month 61 Therm
▲ 6.0% from last year

Last Month
53
Therm

Last Year
58
Therm

You can also pay your bill online - go to <https://my.constellation.com/> to get started. It's fast, simple and secure.

Detach stub and enclose with your payment in return envelope. Please write your Customer number on your check. Thank you for your payment!

Statement Number: 63721256901

Customer Number: 4588888-1



PO Box 4911
Houston, TX 77210-4911

JANET SAMPLE
1234 MAIN STREET
ANYWHERE, ST 00000-0000

Total Amount Due by 11/14/2022 \$310.13

AMOUNT ENCLOSED \$

MAKE CHECKS PAYABLE TO:
CONSTELLATION NEWENERGY – GAS DIVISION, LLC
PO BOX 5472
CAROL STREAM IL 60197-5472

285063721256901000000000100072477970000310131

HAVE A QUESTION OR EMERGENCY

Statement Number: 63721256901

Customer Number: 4588888-1

To Contact Your Local Utility

For Gas Leak Emergencies Call Atlanta Gas Light (AGLC)

AGLC Metro Atlanta 770-907-4231

AGLC Outside Metro Area 877-427-4321

Total Amount Due by 11/14/2022

\$310.13

For Customer Care Contact Constellation

Website <https://my.constellation.com/>

Email customercarega@constellation.com

Phone 1-877-677-4355

Meter Number:	Previous Meter Read Date	Current Meter Read Date	PREVIOUS	PRESENT	USAGE
001770671	9/19/2022	10/19/2022	3658	3717	59.000 CCF

DETAILED CHARGES

	Volume of Gas Used	Thermal Factor	Therms	Price per Therm	Amount
Natural Gas Charge					
Energy Charge		59.00 X 1.034 =	61.00	\$1.6990000/Therm =	\$103.64
Subtotal Natural Gas Charge					\$103.64
Constellation Supplier Charge					
Constellation Supplier Charge					\$5.95
Subtotal Constellation Supplier Charge					\$5.95
Tax Natural Gas / Supplier Charges					
TAX_COUNTY					\$4.34
TAX_SALES					\$5.78
Subtotal Tax Natural Gas / Supplier Charges					\$10.12
Atlanta Gas Light Charge					
AGL Charge					\$34.98
Subtotal Atlanta Gas Light Charge					\$34.98
Total New Charges					\$154.69

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Other Ways to Pay Your Bill



Online

Manage your account at:
<https://my.constellation.com/>



Phone

Call 1-844-508-3525 for our 24/7
phone payment option



CASH PAYMENTS

Cash Payments
Please visit <https://secure.moneygram.com/> to
find the nearest vendor.

Total Amount Due by 11/14/2022

\$310.13**DETAILED FEES/ADJUSTMENTS**

Late/Finance Charge	Invoice Number	Utility Number	Service Period	Amount
Late Fee Charge	634847569	4657600211	08/18/2022 - 09/19/2022	\$10.00
Total Late/Finance Charges				\$10.00

EXPLANATION OF CHARGES AND TERM DEFINITIONS:**Atlanta Gas Light Charges**

Your Constellation statement includes an Atlanta Gas Light (AGL) charge each month that represents several fees and assessments. The largest AGL fees are a Customer Charge and the Dedicated Design Day Capacity charge (DDDC). The Franchise Recovery Fee, Social Responsibility Charge, Customer Education Charge, Environmental Response Recovery Cost Fee, Pipeline Replacement Program Fee Charge, Peaking Charges, and a Meter Read Fee may also appear on your bill.

All AGL fees have been set by Atlanta Gas Light and are approved by the Georgia Public Service Commission. Constellation has no control over these fees.

Constellation Charges

Natural Gas Charge - The cost of natural gas, calculated by multiplying the gas consumed (measured in therms) by the cost per therm.

Customer Charge - A monthly fee for services provided other than the natural gas commodity.

Pipeline Capacity Charge - The cost to transport gas to your distribution company's system through interstate pipelines (usually included in the per therm charge).

Taxes - Constellation must collect the appropriate sales and use taxes from the customer and remit directly to local and state governments.

Other Terms and Definitions

CCF - A measurement for natural gas, representing the volume contained in a space of 100 cubic feet.

Therm Factor - A factor that converts the volume of gas used in CCF to a heating value in therms. The volume in CCF is multiplied by the Therm Factor to determine the number of therms used.

Therm - A measure of the gas used during the billing period. One therm heats approximately 120 gallons of tap water from 32 degrees Fahrenheit to 130 degrees Fahrenheit.

Actual Meter Reading - A meter reading has actually been recorded by the distribution company and reported to Constellation.

Estimated Meter Reading - A meter reading could not be taken by the distribution company and the meter reading has been estimated based upon prior usage levels. This estimate may be made by the Distribution Company or Constellation. The estimate will be credited against the next actual meter reading.

Customer Service

Billing Inquires/Change of Address - If you have a question about your bill or our services, to change your billing address, or to schedule a turn off, contact us using the web site or by email or phone at the address and number listed on the front of your bill and below.

Web: constellation.com

Email: customercarega@constellation.com

Phone: 1-877-677-4355

Fax: 1-866-302-2481

Mail: P.O. Box 4911, Houston, TX 77210-4911

We will respond to your request for information as soon as possible. We will respond to complaints and disputes within thirty (30) days of your contact.

Billing Dispute - If you wish to dispute your bill, please inform us of the exact nature of your dispute as soon as possible after receiving your statement. While we investigate your dispute you will not be penalized for not paying the disputed portion of your bill, but you are responsible for paying the portion that is not in dispute.

If you are not satisfied with the response from Constellation, you have the right to contact the Georgia Public Service Commission at 404.656.4501 in the Atlanta metro area or at 800.282.5813 (toll free) or online at www.psc.state.ga.us.

Terms of Service

Constellation has filed Terms and Conditions of Service with the Georgia Public Service Commission which apply (except for those commercial customers to whom Constellation sent a contract). Copies of the filed Terms and Conditions are available online and on request.

Distribution Service - Distribution service is provided through the facilities of Atlanta Gas Light Company, which is responsible for facility construction, operation, maintenance and repair.

Payment - Your payment will be due on the date indicated on your bill at the address listed thereon. You may pay by check, money order, or cash at designated locations. Call 800.354.0005 for locations. Do not send cash in the mail. If your payment has not been received five (5) days after the payment due date you may be assessed a late payment fee of the greater of ten dollars (\$10) or 1.5% of the past due balance.

Shut Off for Non-Payment - If we have not received payment by thirty (30) days of your billing date we will send you a shut off notice detailing the amount that is due and how to make a speedy payment. Service will be terminated if we do not receive payment by the date on the notice.

Returned Check Fee - You will be assessed a nonrefundable fee of at least \$25.00 for any check or credit card payment returned to us for any reason.

Moving

You are required to notify us prior to your moving date. You may do so by phone or email (See above). You remain responsible for all charges and consumption until the time of termination, therefore advance notice of no less than five (5) business days or more than sixty (60) business days is requested. In some circumstances you may transfer a price plan from one location to another. Please contact us for details.



Enroll in Auto Pay for an easier way to pay your monthly energy bill

Our Auto Pay feature allows you a safe, simple way to never forget to pay your bill and avoid a late payment fee.



Convenient

Your payment is drafted from your account on time, every time so you don't have to worry about misplacing your bill or forgetting your due date.



Secure

Feel comfortable knowing the credit card processing firm we use meets industry security standards. We don't store your credit card information, only a token that allows us to charge your account each month.

Enrolling in Auto Pay is easy as 1-2-3

- 1 Visit **my.constellation.com** to log into your account or create a new profile
- 2 Select **"Enroll in Auto Pay"** and add your payment method
- 3 Agree to the terms and click **"Enroll"**

Save trees while saving time with Paperless Billing



When you enroll in **Paperless Billing**, we have pledged to donate funds to the Arbor Day Foundation to plant a tree on your behalf.



Get bill notifications

Receive emails when your bill is available.



View your bill history

View all bills in your account.



Reduce clutter

Save trees and reduce paper waste.



Avoid postal service delays

Future service changes may cause delays.

Enrolling in Paperless Billing is easy too

- 1 Visit **my.constellation.com** to log into your account or create a new profile
- 2 Select **"Manage Paperless Billing"**
- 3 In Communication Settings, select **"Yes, please send my bill through email"**

If you have any questions, please contact us at 877-677-4355 or visit our FAQs online.

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Electricity or Gas Supplier License/Order #: GA GM-46; OH 09-153G, 00-003E; TX 10014, B07305101

