


Understanding your Constellation Electric Bill

Designed to give our Texas customers all the important billing information they need in an easy-to-read-format.



Customer Information
CUSTOMER NAME
ADDRESS LINE 1
CITY ST 00000-0000
ESI ID: 000000000000000000000000
Contract Start Date: XX/XX/2016
Contract End Date: XX/XX/2017
Member Since: XX/XX/2016

Electricity Statement
Statement Date XX/XX/18 Invoice # 0000000000
Account # 0000000000

Total Amount Due by XX/XX/1 **\$XXX.XX**

Previous Balance	\$XX.XX	Payment Plan
Payments Thru XX/XX/16	\$XX.XX	Payment Amount \$XX.XX
Unpaid Balance	\$XX.XX	Unpaid Balance \$XX.XX
Total New Charges	\$XXX.XX	

HOW WE CALCULATED YOUR BILL
See reverse side for detailed description of charges ➔

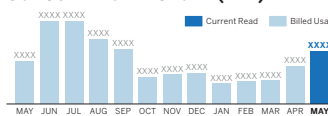
Energy Charges
XXX.XX

CenterPoint Energy Surcharges Approved by PUC
XX.XX

Usage Charge/Credit
-XX.XX

Sales Tax and Assessments
X.XX

CONSUMPTION HISTORY (kWh)



MONTHLY USAGE

Current Month XXXX kWh	↑ XX% from last year
Last Month XXXX kWh	Last Year XXXX kWh

NOTICE TO OUR CUSTOMERS
The Public Utility Commission of Texas (PUCT) would like you to know that, if you believe this bill contains unauthorized charges, please contact Constellation NewEnergy, Inc. DBA StarTex Power at (866) 917-8271 to dispute such charges. If you are not satisfied you may file a complaint with the PUCT at P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. Complaints may also be filed electronically at <http://www.puc.state.tx.us/consumer/complaint/Complaint.aspx>.
PUCT Certificate # 10014

Statement Number: 0000000000
ESI ID: 000000000000000000000000

Total Amount Due by XX/XX/18 **\$XX.XX**

AMOUNT ENCLOSED \$

Payment Address:
Constellation NewEnergy, Inc.
PO BOX 650827
DALLAS, TX 75265-0827

YOUR ESI ID

YOUR DUE DATE AND TOTAL AMOUNT DUE

DETAILED PAYMENT INFORMATION

GRAPHICAL DISPLAY OF HOW YOUR ELECTRICITY BILL IS ALLOCATED

- **Energy Charges:** A charge based on the electric energy (kWh) consumed.
- **TDU Surcharges Approved by PUC:** Charges by your local TDSP for power delivery.
- **Usage Charge/Credit:** A per ESI ID fee assessed when the energy consumption value is less than or equal to the specified amount per billing period.
- **Sales Tax and Assessments:** Federal, state, local, or municipal taxes. Plus, regulated assessment fees and charges.

GRAPHICAL DISPLAY OF YOUR CURRENT AND HISTORICAL USAGE

This is a sample bill.

YOUR REMIT COUPON

Return this coupon when paying by mail. If you are an AutoPay customer you will see the message shown to the right.

STATEMENT ONLY - DO NOT REMIT PAYMENT

Your bill amount will be automatically withdrawn from your bank account on the published "Payment Due" date.

See next page for an explanation of the information on Page 2 of your bill

YOUR LOCAL TRANSMISSION AND DISTRIBUTION UTILITY (TDU) CONTACT INFORMATION

This is where you can call directly to report a power outage or emergency situation.

OTHER WAYS TO PAY

Three alternative ways to pay your bill.

METER READ INFORMATION

Current and previous meter readings as provided by your TDU.

YOUR AVERAGE PRICE PER KWH

DETAILED PAYMENT HISTORY

MESSAGE CENTER

Used to provide important information from StarTex Power, your TDU, or the Public Utility Commission of Texas (PUCT).

DETAILED BILLING INFORMATION FOR CURRENT ACTIVITY

What are TDU Surcharges? TDU Surcharges are what your local Transmission and Distribution Utility (TDU) charges each meter (ESI ID) for the cost of maintaining electricity poles & wires, meters, storm restoration, etc. These charges are approved by the Public Utility Commission of Texas and are passed through to you without any markup. These charges apply to all residential meters (ESI IDs), serviced by the TDU, regardless of who the retail electric provider is. The TDU charges are displayed under a separate section on the monthly bill under the description "TDU Surcharges," so it's easier to distinguish the Energy Charges from your local utility company charges.

HAVE A QUESTION OR EMERGENCY?

For outages and emergencies call your regulated TDU
CenterPoint Energy **800.332.7143**

For billing questions or to cancel your service
contact Constellation
Mon. - Fri. 7am to 8pm, Sat.: 8am to 5pm (CST)
Website **www.constellation.com**
Email **customeraretx@constellation.com**
Phone **866.917.8271**
Fax **866.477.8576**
Mail **P.O. Box 650827, Dallas, TX 75265-0827**

Invoice # **0000000000** Account # **0000000000**

Total Amount Due by **XX/XX/18** **\$XXX.XX**

Other Ways to Pay Your Bill

My Constellation
Manage your account at
my.constellation.com

Phone
Call 866.917.8271
for our 24/7 phone
payment option

In Person
Visit a Western Union
location near you to
pay your bill.

CURRENT READINGS

Meter Number	Previous Meter Read Date	Current Meter Read Date	# Days	Previous Meter Read	Current Meter Read	Demand	Meter Multiplier	kWh
000000000	XX/XX/2018	XX/XX/2018	XX	XX,XXX	XX,XXX	X	X	X,XXX

Service Address: Address Line 1, City, ST 00000-0000

DETAILED CHARGES

Energy Charges*	\$XXX.XX
Non-Tiered Rate* (X,XXX.XX x \$X.XXXXXX)	\$XXX.XX
CenterPoint Energy Surcharges Approved By PUC*	\$XX.XX
CenterPoint Energy Surcharges - Non-Taxable*	\$XX.XX
CenterPoint Energy Surcharges*	\$XX.XX
Usage Charge/Credit*	-\$XX.XX
Bill Usage Credit 1,000 - 2,000* (1.00 x -\$XX.XXXXXX)	-\$XX.XX
Bill Usage Credit 2,000 - 99,999* (1.00 x -\$XX.XXXXXX)	-\$XX.XX
Sales Tax and Assessments	\$X.XX
PUC Assessment Reimb.* (XXX.XX x \$X.XXXXXX)	\$X.XX
Gross Receipts Reimb. (XXX.XX x \$X.XXXXXX)	\$X.XX
(ci) city sales tax (XXX.XX x \$X.XXXXXX)	\$X.XX
Total New Charges	\$XXX.XX

Average Price you paid for electric service this month
\$X.XXX /kWh

Recent Payment History
XX/XX/2018 CC_SPEEDPAY -\$XX.XX

MESSAGE CENTER
Save stamps, save money. Pay your bill online. My Constellation is fast, convenient and easy. Sign up at my.constellation.com today!

*Included in the calculation of Average Price per kWh

**Miscellaneous Adjustment credits and debits applied to the account since the previous invoice, including but not limited to deposits, fees or fee waivers, invoice credits such as promotional or Refer-A-Friend, etc.

If you are on a variable rate plan your rate/kWh may increase or decrease on a monthly basis based on market conditions. Visit www.constellation.com/m2m.aspx to view current month to month variable rates. If you would like to avoid these fluctuations go to www.constellation.com and renew your account on a LOW and SECURED Fixed Rate Contract.

EXPLANATION OF CHARGES AND TERM DEFINITIONS:

TDU - CenterPoint Energy Transmission Distribution Surcharges

Min Usage Fee - assessed when the energy consumption value is less than or equal to the specified contract kWh amount per billing period.

kW - Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts;

kWh - Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours

Assessments - Includes Gross Receipts Reimb. and PUC Assessments Reimb

Avg. Price - Average price you paid for electric service this month (in cents per Kilowatt hour)

For a comprehensive list of billing terms, please visit www.constellation.com/resource-center/how-to-read-your-bill.html

This is a sample bill.

REFERENCE INFORMATION ABOUT THE TERMS USED ON YOUR ELECTRICITY BILL

To contact us or for questions about your bill:

Call **866-917-8271** | Email **customeraretx@constellation.com**

Visit **my.constellation.com** to pay your bill online



Constellation

An Exelon Company

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Electricity or Gas Supplier License/Order #s: CA CTA0006, CTA0032; CT 06-07-11, 07-03-08; DE 00-162; DC GA2012-12, GA06-2, EA01-5; GA GM-33; IL 02-0489, 03-0320, 16-0205, 17-0330; IA G-0010; ME 2000-989; MD IR-3645, IR-655, IR-311, IR-500, IR-3644, IR-228; MA GS-053, GS-030, CS-015, CS-045; MI U-14066, U-14867, U-13660; NE NG-0043; NH DM 17-024; NJ GSL-0074, GSL-0101, ESL-0016, ESL-0066; OH 02-021G, 09-153G, 00-003E; PA A-2016-2542899, A-125095, A-110036, A-2016-2547424; RI 2379(Z1), D-96-6(E); TX 10014; VA G-26, G-34, G-36, G-51